



Servicing Collier & Lee Counties Finest Pools

Dear Customer,

Thank you for choosing Edgewater Pools as your pool service. Please take a few moments to fill out this form so we can ensure that all information on file is accurate. **PLEASE SUBMIT COMPLETED FORM TO:**

customerservice@edgewaterpoolservice.com

FULL NAME: _____ **SPOUSE/PARTNER:** _____
Billing Address 1: _____ **Billing Address 2:** _____

Pool Address & GATE CODE: (***If we service more than one pool, please list all pools)

GATE CODE: _____

Primary Phone: _____ Secondary Phone: _____

EMAIL ADDRESS: _____ **ALL BILLING IS EMAILED ONLY**

Billing Period: Monthly Quarterly Semi-Annually Annually

HOW DID YOU HEAR ABOUT US: _____

(neighbor, internet, another vendor, Home Advisor etc.)

Emergency Contact Information OR Home Watch Contact:

The below-stated emergency contact has my permission to make decisions for repairs and service at my property.

Emergency Contact Name _____ Emergency Contact Phone _____

PAYMENT OPTIONS are as follows:

- **PERSONAL CHECK** – Please **DO NOT** staple, tape or fold your check
- **AUTO-DRAFT** (Customer sets this up online directly with their bank - their bank sends us a monthly check)
- **ACH TRANSFER** (Upon request, EWP emails the transfer form to customer – we set up transfer from customer’s bank to our bank)

*** I understand that pool filters will automatically be replaced as needed. I understand that any repairs under \$75.00 (i.e. gaskets, O-rings, baskets) will automatically be replaced; however, no major repairs will be made without permission.

*** Edgewater Pools will do our best to keep your water at a proper level. We are not responsible for water getting too low or automatic water fillers malfunctioning. If they malfunction, your water bill is not the responsibility of Edgewater Pools.

*** We test your pool twice per year for phosphates. If we find your phosphate level is out of the normal range, we will administer a phosphate treatment at a cost of \$125.00.

Signature _____ **Date** _____

1076 Industrial Blvd., Naples, FL 34104
(239) 961-8379 - CustomerService@edgewaterpoolservice.com